

Services employed by five categories of processing business

Type of service providers	Type of processing business				
	Micro: single product prepared and sold on the street	Micro: single product prepared at home for sale on street or from home	Small to medium: mixed snack or food production with company label and license	Micro and small: promoted by NGOs	Medium to large: modern processing technology
Technical Assistance on processing	--	--	Public food technologists, equipment and input sales	Public food technologists, foreign consultants	Contracted internationally or in-house
Simple packaging	Recycled paper, polyethylene bags, leaves, serving stick	New paper or polyethylene bags, recycled bottles, bring your own container	New packaging – polyethylene or polypropylene, plastic container, bottles	Like small business	--
Advanced packaging	--	No	Paper labels or printed bags, laminated or aluminium bags	Like micro and small business	Sealed for food safety with minimal handling, product branding
Raw materials / simple ingredients	Local markets	Local markets	Bulk purchases, contracts with growers and traders	Local markets	Bulk purchases, collection network, grower contracts
Specialized ingredients	--	--	Spices, preservatives, flavourings	Specially sourced by business advisors	Imported directly
Hand equipment	Minimal kitchen utensils	Utensils for larger batches	Similar to micro, but higher quality and larger	Like micro and small business	Specialized for efficiency and food safety
Small scale equipment	--	Large pans, sieves, closed containers, stoves	Dryers, stoves, large pans, worker safety equipment	Like micro and small business	Imported directly, worker safety equipment
Industrial equipment importers	--	Plastic bags, sealers	Cookers, sterilizers, dryers, scales, package sealers	--	Specialized product lines custom designed
Business services	--	--	Accounting, investment plans	Training courses	Specialized departments in house
Professional education in processing	--	--	University food technology	University food technology	University food technology
Practical training in processing	On job, from family	On job, from family, on job in another business	On-job, occasional government service	Training on new products	In house
Credit	--	--	Government credit or friends	Training and technical assistance free	Commercial credit or parent company
Environment standards	--	--	Water, wastes, noise	--	Water, noise, wastes
Food safety standards	--	--	On site inspections, health certificates	--	On site inspections, health certificates, in house labs
Labour safety standards	--	--	Worker safety	--	Worker safety